

Third Party Transparency Audit Report of

GUJARAT GRAMIN BANK

3rd / 4th Floor, Suraj Plaza – 1, Sayajiganj, Vadodara – 390020

YEAR: 2025-26

By

MD. ABDUR RAJJAQUE

Deputy Registrar & Nodal Officer-RTI



न हि ज्ञानेन सदृशं पवित्रमिह विद्यते

Ghani Khan Choudhury Institute of Engineering and Technology

गनी खान चौधरी इंजीनियरिंग और प्रौद्योगिकी संस्थान

(A Centrally Funded Technical Institute (CFTI) under Ministry of Education, Govt. of India)

(शिक्षा मंत्रालय, भारत सरकार के तहत सीएफटीआई)

Narayanpur, Malda

West Bengal-732141

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3rd / 4th Floor, Suraj Plaza – 1, Sayajiganj, Vadodara – 390020
Year: 2025-26

Summary

In order to minimize the necessity for members of the public to resort to the provisions of the Right to Information Act, 2005 for obtaining information, every Public Authority (PA) is mandated under Section 4(2) of the RTI Act to proactively disseminate as much information as possible to the public at regular intervals through various means of communication, including the internet.

In this regard, the Department of Personnel and Training (DoPT), vide Office Memorandum No. 1/6/2011-IR dated 07.11.2019, has issued guidelines stipulating that all Public Authorities shall ensure that their proactive disclosure arrangements under Section 4 of the RTI Act, 2005 are subjected to annual third-party audit.

Such measures are intended to enhance transparency and accountability in the functioning of public institutions and to facilitate easier access to information for citizens. Accordingly, the proactive disclosure content hosted on the official website is expected to comprehensively cover the broader subject areas listed below.

1. Particulars relating to the Organization and its Functions.
2. Details pertaining to the Budget and Programmes of the Organization.
3. Dissemination of information in a wide and accessible manner to ensure ease of public access.
4. Information relating to E-Governance initiatives and digitization processes.
5. Publication of information as prescribed or mandated by the Public Authority.
6. Information disclosed by the Public Authority on its own initiative.

Objectives:

The principal objectives of conducting a Third-Party Audit (TPA) are as follows:

- To examine and review the information disclosed by the public authority under the provisions of the Right to Information (RTI) Act.
- To assess the adequacy, accuracy, and quality of the information proactively disclosed in compliance with Section 4 of the RTI Act.
- To identify existing gaps or deficiencies in the information made available for public access.
- To provide appropriate recommendations and suggest corrective measures for strengthening compliance with the provisions of Section 4 of the RTI Act.

Methodology:

On the basis of the Self-Appraisal Report (SAR) submitted by **GUJARAT GRAMIN BANK**, the information available on its public portal was thoroughly examined and analysed during the course of the audit. The assessment was conducted in accordance with the guidelines issued by the Central Information Commission (CIC), New Delhi, concerning the requirements for proactive disclosure under Sections 4(1), 4(2), 4(3), and 4(4) of the Right to Information (RTI) Act.

During the online transparency audit, detailed feedback was provided on each component of the **GUJARAT GRAMIN BANK**'s website. Subsequently, the information hosted on the website was systematically evaluated to identify areas requiring improvement. The audit report was thereafter finalized, incorporating the observations, findings, and recommendations arising from the evaluation.

Observations and Recommendations:

Most of the relevant information, in accordance with the guidelines issued by the Central Information Commission (CIC), is presently available on the official website of **GUJARAT GRAMIN BANK**. However, there remains scope for further enhancement. The website may be improved by incorporating more detailed information and by making it more user-friendly for the public.

The following observations and recommendations are submitted for consideration:

- It has been observed that in the Self-Appraisal Report (SAR), a single link has been provided for all parameters by **GUJARAT GRAMIN BANK**. However, the relevant link pertaining to each parameter should be distinctly and prominently disclosed against the respective parameter.
- In order to strengthen transparency within the organization, detailed information regarding the norms and standards followed in the functioning of the institution should be brought into the public domain. Priority may also be accorded to providing such information in the **vernacular/local language** for greater accessibility.
- It has been noted that **Telephone Number, Fax Number, and Email ID** are not reflected in the Directory of All Employees displayed on the website of **GUJARAT GRAMIN BANK**. These details are required to be disclosed in compliance with **Clause 1.8.2**.
- **GUJARAT GRAMIN BANK** is advised to review the **section-wise grading remarks** (“Partially Met” or “Not Met”) provided by the Third-Party Assessment (TPA). Appropriate corrective measures may be undertaken by the Public Authority in order to improve compliance and achieve a “Fully Met” grading.



(MD. ABDUR RAJJAQUE)

Deputy Registrar & Nodal Officer-RTI

Ghani Khan Choudhury Institute of Engineering and Technology
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Narayanpur, Malda

West Bengal 732141

Date: 01.06.2026

Self appraisal report for Year (2025-26)

Auditor Agency: Md Abdur Rajjaque(Ghani Khan Choudhury Institute of Engineering (GKCEIT), Malda)

Ministry Name: Ministry of Finance

Department Name: Department of Financial Services

Public Authority Name: Gujarat Gramin Bank

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1	Organisation and Function								
1.1	Particulars of its organisation, functions and duties[Section 4(1)(b)(i)]								
1.1.1	Name and address of the Organization	Fully Met	1.28	1.28	https://www.ggb.bank.in/offices-branches.php	empty	Fully Met	1.28	OK
1.1.2	Head of the organization	Fully Met	1.28	1.28	https://www.ggb.bank.in/board-of-directors.php	empty	Fully Met	1.28	OK
1.1.3	Vision, Mission and Key objectives	Fully Met	1.28	1.28	https://www.ggb.bank.in/mission-vision.php	empty	Fully Met	1.28	OK
1.1.4	Function and duties	Fully Met	1.28	1.28	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	1.28	OK
1.1.5	Organization Chart	Fully Met	1.28	1.28	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	1.28	OK
1.1.6	Any other details-the genesis, inception, formation of the department and the HoDs from time to time as well as the committees/ Commissions constituted from time to time have been dealt	Fully Met	1.28	1.28	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	1.28	OK
1.2	Power and duties of its officers and employees[Section 4(1) (b)(ii)]								
1.2.1	Powers and duties of officers (administrative, financial and judicial)	Fully Met	1.92	1.92	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	1.92	OK

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.2.2	Power and duties of other employees	Fully Met	1.92	1.92	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	1.92	OK
1.2.3	Rules/ orders under which powers and duty derived and exercised	Fully Met	1.92	1.92	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	1.92	OK
1.2.4	Work allocation	Fully Met	1.92	1.92	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	1.92	OK
1.3	Procedure followed in decision making process [Section 4(1)(b)(iii)]								
1.3.1	Process of decision making - Identify key decision making points	Fully Met	1.54	1.54	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	1.54	OK
1.3.2	Final decision making authority	Fully Met	1.54	1.54	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	1.54	OK
1.3.3	Related provisions, acts, rules etc.	Fully Met	1.54	1.54	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	1.54	OK
1.3.4	Time limit for taking a decisions, if any	Fully Met	1.54	1.54	https://www.ggb.bank.in/CustomerServiceInformation.php		Fully Met	1.54	OK
1.3.5	Channels of supervision and accountability	Fully Met	1.54	1.54	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	1.54	OK
1.4	Norms for discharge of functions[Section 4(1)(b)(iv)]								
1.4.1	Nature of functions/ services offered	Fully Met	1.54	1.54	https://www.ggb.bank.in	empty	Fully Met	1.54	OK
1.4.2	Norms/ standards for functions/ service delivery	Fully Met	1.54	1.54	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	1.54	OK
1.4.3	Process by which these services can be accessed	Fully Met	1.54	1.54	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	1.54	OK
1.4.4	Time-limit for achieving the targets	Fully Met	1.54	1.54	https://www.ggb.bank.in	empty	Fully Met	1.54	OK
1.4.5	Process of redressal of grievances	Fully Met	1.54	1.54	https://www.ggb.bank.in/complaints.php	empty	Fully Met	1.54	OK
1.5	Acts, rules, regulations, instructions, manuals and records for discharging functions[Section 4(1)(b)(v)]								
1.5.1	Title and nature of the record/ manual /instruction.	Fully Met	2.6	2.60	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	2.60	OK
1.5.2	List of Acts, rules, regulations, instructions, manuals and records.	Fully Met	2.6	2.60	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	2.60	OK
1.5.3	Acts/ Rules/ manuals, etc.	Fully Met	2.6	2.60	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	2.60	OK

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					rti-act-2.php				
1.6	Categories of documents held by the authority under its control[Section 4(1)(b) (vi)]								
1.6.1	Categories of documents	Fully Met	3.85	3.85	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	3.85	OK
1.6.2	Custodian of documents/categories	Fully Met	3.85	3.85	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	3.85	OK
1.7	Boards, Councils, Committees and other Bodies constituted as part of the Public Authority [Section 4(1)(b)(viii)]								
1.7.1	Name of Boards, Council, Committee etc.	Fully Met	0.96	0.96	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	0.96	OK
1.7.2	Composition	Fully Met	0.96	0.96	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	0.96	OK
1.7.3	Dates from which constituted	Fully Met	0.96	0.96	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	0.96	OK
1.7.4	Term/ Tenure	Fully Met	0.96	0.96	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	0.96	OK
1.7.5	Powers and functions	Fully Met	0.96	0.96	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	0.96	OIK
1.7.6	Whether their meetings are open to the public?	Fully Met	0.96	0.96	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	0.96	OK
1.7.7	Whether the minutes of the meetings are open to the public?	Fully Met	0.96	0.96	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	0.96	OK
1.7.8	Place where the minutes if open to the public are available?	Fully Met	0.96	0.96	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	0.96	OK
1.8	Directory of officers and employees[Section 4(1) (b) (ix)]								
1.8.1	Name and designation	Fully Met	3.85	3.85	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	3.85	OK
1.8.2	Telephone , fax and email ID	Fully Met	3.85	3.85	https://www.ggb.bank.in/offices-branches.php		Fully Met	3.85	OK
1.9	Monthly Remuneration received by officers & employees including system of compensation[Section 4(1) (b) (x)]								
1.9.1	List of employees with Gross monthly remuneration	Fully Met	3.85	3.85	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	3.85	OK
1.9.2	System of compensation as	Fully Met	3.85	3.85	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	3.85	OK

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	provided in its regulations				rti-act-2.php				
1.10	Name, designation and other particulars of Public Information Officers[Section 4(1) (b) (xvi)]								
1.10.1	Name and designation of the Public Information Officers (PIOs), Assistant Public Information Officer(s) & Appellate Authority	Fully Met	3.85	3.85	https://www.ggb.bank.in/ggb-empty rti-act-2.php		Fully Met	3.85	OK
1.10.2	Address, telephone numbers and email ID of each designated official.	Fully Met	3.85	3.85	https://www.ggb.bank.in/ggb-empty rti-act-2.php		Fully Met	3.85	OK
1.11	Number of employees against whom disciplinary action has been proposed/ taken (F No. 1/6/2011- IR dt. 15.4.2013)								
1.11.1	Number of employees against whom disciplinary action has been (i) Pending for minor penalty or major penalty proceedings	Fully Met	3.85	3.85	https://www.ggb.bank.in/ggb-empty rti-act-2.php		Fully Met	3.85	OK
1.11.2	(ii) Finalised for minor penalty or major penalty proceedings	Fully Met	3.85	3.85	https://www.ggb.bank.in/ggb-empty rti-act-2.php		Fully Met	3.85	OK
1.12	Programmes to advance understanding of RTI(Section 26)								
1.12.1	Educational programmes	Fully Met	1.92	1.92	https://www.ggb.bank.in/ggb-empty rti-act-2.php		Fully Met	1.92	OK
1.12.2	Efforts to encourage public authority to participate in these programmes	Fully Met	1.92	1.92	https://www.ggb.bank.in/ggb-empty rti-act-2.php		Fully Met	1.92	OK
1.12.3	Training of CPIO/APIO	Fully Met	1.92	1.92	https://www.ggb.bank.in/ggb-empty rti-act-2.php		Fully Met	1.92	OK
1.12.4	Update & publish guidelines on RTI by the Public Authorities concerned	Fully Met	1.92	1.92	https://www.ggb.bank.in/ggb-empty rti-act-2.php		Fully Met	1.92	OK
1.13	Transfer policy and transfer orders[F No. 1/6/2011- IR dt. 15.4.2013]								
1.13.1	Transfer policy and transfer orders[F No. 1/6/2011- IR Dt. 15.4.2013]	Fully Met	7.69	7.69	https://www.ggb.bank.in/ggb-empty rti-act-2.php		Fully Met	7.69	OK
Total			100	100			100	100	
2	Budget and Programme								
2.1	Budget allocated to each agency including all plans, proposed expenditure and reports on disbursements made etc.[Section 4(1)(b)(xi)]								
2.1.1	Total Budget for the public authority	Fully Met	10	10.00	https://www.ggb.bank.in/ggb-empty		Fully Met	10.00	OK

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					rti-act-2.php				
2.1.2	Budget for each agency and plan & programmes	Fully Met	10	10.00	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	10.00	OK
2.1.3	Proposed expenditures	Fully Met	10	10.00	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	10.00	OK
2.1.4	Revised budget for each agency, if any	Fully Met	10	10.00	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	10.00	OK
2.1.5	Report on disbursements made and place where the related reports are available	Fully Met	10	10.00	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	10.00	OK
2.1.6	Information related to procurements-(a) Notice/tender enquires, and corrigenda if any thereon, (b) Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, (c) The works contracts concluded – in any such combination of the above-and, (d) The rate/ rates and the total amount at which such procurement or works contract is to be executed.	Fully Met	10	10.00	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	10.00	OK
2.2	Foreign and domestic tours(F.No. 1/8/2012- IR dt. 11.9.2012)								
2.2.1	Budget	Fully Met	20	20.00	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	20.00	OK
2.2.2	Foreign and domestic tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the Heads of the Department.- (a) Places visited, (b) The period of visit, (c) The number of members in the official delegation, (d) Expenditure on the	Partially Met	20	10.00	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Partially Met	10.00	FULLY REQUIRED

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	visit								
2.3	Manner of execution of subsidy programme [Section 4(i)(b)(xii)]								
2.3.1	Name of the programme of activity	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
2.3.2	Objective of the programme	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
2.3.3	Procedure to avail benefits	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
2.3.4	Duration of the programme/ scheme	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
2.3.5	Physical and financial targets of the programme	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
2.3.6	Nature/ scale of subsidy /amount allotted	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
2.3.7	Eligibility criteria for grant of subsidy	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
2.3.8	Details of beneficiaries of subsidy programme (number, profile etc)	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
2.4	Discretionary and non-discretionary grants [F. No. 1/6/2011-IR dt. 15.04.2013]								
2.4.1	Discretionary and non-discretionary grants/ allocations to State Govt./ NGOs/other institutions	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
2.4.2	Annual accounts of all legal entities who are provided grants by public authorities	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
2.5	Particulars of recipients of concessions, permits of authorizations granted by the public authority[Section 4(1) (b) (xiii)]								
2.5.1	Concessions, permits or authorizations granted by public authority	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
2.5.2	For each concessions, permit or authorization granted - (a) Eligibility criteria, (b) Procedure for getting the	Not Applicable	0	0	empty	empty	Not Applicable	0	OK

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	concession/ grant and/ or permits of authorizations, (c) Name and address of the recipients given concessions/ permits or authorizations, (d) Date of award of concessions/ permits of authorizations								
2.6	CAG & PAC paras [F No. 1/6/2011- IR dt. 15.4.2013]								
2.6.1	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the Parliament.	Fully Met	50	50.00	https://www.ggb.bank.in/webdata/pdf/bggb_Annual_Report-2025.pdf https://www.ggb.bank.in/webdata/pdf/SGB_Annual_Report-2024-25.pdf	empty	Fully Met	50.00	OK
Total			150	140			150	140	
3	Publicity and Public interface								
3.1	Particulars for any arrangement for consultation with or representation by the members of the public in relation to the formulation of policy or implementation thereof [Section 4(1)(b)(vii)] [F No 1/6/2011-IR dt. 15.04.2013]								
3.1.1	Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens	Fully Met	12.5	12.50	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	12.50	OK
3.1.2	a) Arrangements for consultation with or representation by members of the public in policy formulation/ policy implementation, (b) Day & time allotted for visitors,(c) Contact details of Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI applicants	Fully Met	12.5	12.50	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	12.50	OK
3.1.3	Public- Private Partnerships (PPP)- Details of Special Purpose Vehicle (SPV), if any	Not Applicable	0	0	empty	empty	Not Applicable	0	OK

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
3.1.4	Public- Private Partnerships (PPP)- Detailed project reports (DPRs)	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
3.1.5	Public- Private Partnerships (PPP)- Concession agreements.	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
3.1.6	Public- Private Partnerships (PPP)- Operation and maintenance manuals	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
3.1.7	Public- Private Partnerships (PPP) - Other documents generated as part of the implementation of the PPP	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
3.1.8	Public- Private Partnerships (PPP) - Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorisation from the government	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
3.1.9	Public- Private Partnerships (PPP) -Information relating to outputs and outcomes	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
3.1.10	Public- Private Partnerships (PPP) - The process of the selection of the private sector party (concessionaire etc.)	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
3.1.11	Public- Private Partnerships (PPP) - All payment made under the PPP project	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
3.2	Are the details of policies / decisions, which affect public, informed to them[Section 4(1) (c)]								
3.2.1	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Policy decisions/ legislations taken in the previous	Fully Met	16.67	16.67	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	16.67	OK

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	one year								
3.2.2	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Outline the Public consultation process	Fully Met	16.67	16.67	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	16.67	OK
3.2.3	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive- Outline the arrangement for consultation before formulation of policy	Fully Met	16.67	16.67	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	16.67	OK
3.3	Dissemination of information widely and in such form and manner which is easily accessible to the public [Section 4(3)]								
3.3.1	Use of the most effective means of communication - Internet (website)	Fully Met	50	50.00	https://www.ggb.bank.in	empty	Fully Met	50.00	OK
3.4	Form of accessibility of information manual/ handbook[Section 4(1)(b)]								
3.4.1	Information manual/handbook available in electronic format	Fully Met	25	25.00	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	25.00	OK
3.4.2	Information manual/handbook available in printed format	Fully Met	25	25.00	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	25.00	OK
3.5	Whether information manual/ handbook available free of cost or not [Section 4(1)(b)]								
3.5.1	List of materials available Free of cost	Fully Met	25	25.00	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	25.00	OK
3.5.2	List of materials available at a reasonable cost of the medium	Fully Met	25	25.00	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	25.00	OK
Total			225	225			225	225	
4	E-Governance								
4.1	Language in which Information Manual/Handbook Available [F No. 1/6/2011-IR dt. 15.4.2013]								
4.1.1	Hindi	Fully Met	9.52	9.52	https://www.ggb.bank.in/web-data/RTI/2026/RTI_Hindi.pdf	empty	Fully Met	9.52	OK

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
4.1.2	English	Fully Met	9.52	9.52	https://www.ggb.bank.in/webdata/RTI/2026/RTI_English.pdf	empty	Fully Met	9.52	OK
4.1.3	Vernacular/ Local Language	Fully Met	9.52	9.52	https://www.ggb.bank.in/webdata/RTI/2026/RTI_Hindi.pdf	empty	Fully Met	9.52	OK
4.2	When was the information Manual/Handbook last updated?[F No. 1/6/2011-IR dt 15.4.2013]								
4.2.1	Last date of Annual updation	Fully Met	28.57	28.57	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	28.57	OK
4.3	Information available in electronic form[Section 4(1)(b)(xiv)]								
4.3.1	Details of information available in electronic form	Fully Met	9.52	9.52	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	9.52	OK
4.3.2	Name/ title of the document/record/ other information	Fully Met	9.52	9.52	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	9.52	OK
4.3.3	Location where available	Fully Met	9.52	9.52	https://www.ggb.bank.in/index.php	empty	Fully Met	9.52	OK
4.4	Particulars of facilities available to citizen for obtaining information[Section 4(1)(b)(xv)]								
4.4.1	Name & location of the facility	Fully Met	7.14	7.14	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	7.14	OK
4.4.2	Details of information made available	Fully Met	7.14	7.14	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	7.14	OK
4.4.3	Working hours of the facility	Fully Met	7.14	7.14	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	7.14	OK
4.4.4	Contact person & contact details (Phone, fax, email)	Fully Met	7.14	7.14	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	7.14	OK
4.5	Such other information as may be prescribed under Section 4(i) (b)(xvii)								
4.5.1	Grievance redressal mechanism	Fully Met	4.1	4.10	https://www.ggb.bank.in/complaints.php	empty	Fully Met	4.10	OK
4.5.2	List of completed schemes/ projects/ Programmes	Fully Met	4.1	4.10	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	4.10	OK
4.5.3	List of schemes/ projects/ programme underway	Fully Met	4.1	4.10	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	4.10	OK
4.5.4	Details of all contracts entered into	Fully Met	4.1	4.10	https://www.ggb.bank.in/tenders	empty	Fully Met	4.10	OK

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	including name of the contractor, amount of contract and period of completion of contract				ers.php				
4.5.5	Annual Report	Fully Met	4.1	4.10	https://www.ggb.bank.in	empty	Fully Met	4.10	OK
4.5.6	Frequently Asked Question (FAQs)	Fully Met	4.1	4.10	https://www.ggb.bank.in/FAQ	empty	Fully Met	4.10	OK
4.5.7	Any other information such as - (a) Citizen's Charter, (b) Six monthly reports on the performance against the benchmarks set in the Citizen's Charter	Fully Met	4.1	4.10	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	4.10	OK
4.6	Receipt & Disposal of RTI applications & appeals [F.No 1/6/2011-IR dt. 15.04.2013]								
4.6.1	Details of applications received and disposed	Fully Met	14.29	14.29	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	14.29	OK
4.6.2	Details of appeals received and orders issued	Fully Met	14.29	14.29	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	14.29	OK
4.7	Replies to questions asked in the Parliament[Section 4(1)(b)(xvii)]								
4.7.1	Details of questions asked and replies given	Fully Met	28.57	28.57	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	28.57	OK
Total			200	200			200	200	
5	Information as may be prescribed								
5.1	Such other information as may be prescribed [F.No. 1/2/2016-IR dt. 17.8.2016, F No. 1/6/2011-IR dt. 15.4.2013]								
5.1.1	Name & details of - (a) Current CPIOs & FAAs, (b) Earlier CPIO & FAAs from 1.1.2015	Fully Met	20	20.00	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	20.00	OK
5.1.2	Details of third party audit of voluntary disclosure -(a) Dates of audit carried out , (b) Report of the audit carried out	Fully Met	20	20.00	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	20.00	OK
5.1.3	Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD - (a) Date of	Fully Met	20	20.00	https://www.ggb.bank.in/ggb-rti-act-2.php	empty	Fully Met	20.00	OK

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	appointment , (b) Name & Designation of the officers								
5.1.4	Consultancy committee of key stake holders for advice on suo-motu disclosure - (a) Dates from which constituted, (b) Name & Designation of the officers	Partially Met	20	10.00	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Partially Met	10.00	FULLY REQUIRED
5.1.5	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI - (a) Dates from which constituted, (b) Name & Designation of the Officers	Partially Met	20	10.00	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Partially Met	10.00	FULLY REQUIRED
Total			100	80			100	80	
6	Information Disclosed on own Initiative								
6.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information [Section 4(2)]								
6.1.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information	Fully Met	25	25.00	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	25.00	OK
6.2	Guidelines for Indian Government Websites (GIGW) is followed (released in February, 2009 and included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Public Grievance and Pensions, Govt. Of India)								
6.2.1	Whether STQC certification obtained and its validity	Fully Met	12.5	12.50	https://www.ggb.bank.in/ggb-empty-rti-act-2.php		Fully Met	12.50	OK
6.2.2	Does the website show the certificate on the Website?	Not Applicable	0	0	empty	empty	Not Applicable	0	OK
Total			38	38			38	38	
Grand Total			813	783			813	783	